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**Executive Headteacher – Mrs P Atwal**

Dear parents and carers

Friday 4<sup>th</sup> October 2024

### **Embark parent survey 2023-24 feedback and analysis**

You will recall the parent questionnaire sent out to all families in the summer term. Thank you to all those who took the time to respond to the survey and to offer your valuable feedback on the school and the experiences of our children.

I have reviewed the feedback and the analysis received from our Embark colleagues and set out below the key findings and actions resulting from feedback received. There was a 31% response rate, representing 62 respondents.

It is great to recognise that the vast majority of respondents state that their child is happy at school (83%) and their child feels safe at school (84%). It is very much our ethos to ensure that all children feel happy and safe and we aspire for this to be the case for every child. Most respondents (89%) stated that the school informs them of what their child will be learning and most (73%) said the school has high expectations of their child and that their child does well at the school (76%). 92% of respondents felt school offers a good range of curricular subjects and 90% felt that children had good access to a range of extra-curricular activities too. The majority of parents (66%) would recommend the school to others.

There was a range of positive comments respondents made about the school, which has been lovely to see. I have included below a sample of these:

- *The staff are friendly, kind, and welcoming, creating a supportive and caring environment. Some teachers have been brilliant, understanding the children and getting the best out of them. The adults at the school really care about the children and always make time to speak to parents and carers. All the staff are very approachable and friendly, including those in the office. The adults care deeply for the children and treat them as individuals. The teaching staff are great, and my child is progressing well.*
- *Head takes concerns seriously*
- *The headteachers are supportive, and the office staff are excellent.*
- *The school keeps you informed about everything that affects your child and how they have been throughout the day.*
- *The physical environment of the school is good, and the addition of non-sport school clubs has been great. The school offers a variety of after-school clubs and activities, with interesting homework projects that provide insight into learning. The after-school sports club has been a welcome addition for Class R, and my child enjoys attending.*
- *The children understand what is expected of them, and the teachers present show passion and support for the children.*
- *The train carriage on the playground is a lovely sight and a fantastic addition to the school. The newly improved reception play area is engaging for the children.*
- *The school creates a friendly environment where my child feels safe and happy, looking forward to attending every day.*
- *The atmosphere is welcoming, with regular newsletters on what the children are learning.*
- *The new SENDCo is experienced and helpful.*
- *The buddy system has been fantastic, helping my child settle in and feel comfortable at school. It works effectively, providing support and encouragement for the children.*
- *The school provides an inclusive and positive learning environment.*
- *Teachers are willing and available for updates after the school day. I have always had a good experience with the teaching staff, and the school office responds promptly to queries.*

- *It is nice to see my child being asked to participate in sporting activities, even if they are not the most able.*

Thank for taking the trouble to give the team this feedback – it is very much appreciated. We know that there is further work to do. We are working hard to address areas you identified as needing further development. I have set out below the concerns you identified and progress on these.

Ensure that each year group has the opportunity to go on trips	<b>This has been addressed in our planning for this year and ALL classes will participate in an educational class trip</b>
Increased engagement with the Embark foundation	<b>This is one of my key priorities this year and we will work with our Embark colleagues and wider community on this.</b>
Greater advanced notice of school events	<b>Each half term we will publish a list of key dates for your diaries. These have been sent out for Autumn 1 and added to the school calendar also.</b>
Improve food options	<b>Please discuss what you would like with us so we can address this</b>
More extra-curricular activities with variety are needed	<b>We feel we have a comprehensive offer but would love to hear ideas of other clubs you would like to see. Last year, we ran a wide range of sports clubs, music lessons, gardening, yoga and mindfulness, science and board games / crafts. We are running library clubs at lunchtime also.</b>
Extra support at lunchtimes, such as having a play worker, would be beneficial	<b>On Mondays and Tuesdays, Mr Messom supports lunchtime activities for children. We have also trained our midday supervisors to deliver play activities and are also looking forward to recruiting mini-leaders from our older classes. We also have craft / arts / games clubs running at lunchtimes for children who would like to access quieter activities.</b>
Abolish school fines and allow parents to take their children out of school for educational purposes	<b>Attendance remains a key national, trust and school priority and national guidance will continue to be applied and followed. Please take holidays within school holiday times unless there is an exceptional circumstance.</b>
A consistent messaging system would be beneficial as currently, parents have to check multiple platforms for updates	<b>This is being considered and we will work on this carefully this year</b>

It is only possible to further strengthen the school with close collaboration. As always, should you wish to address any individual concerns please talk to your child's class teacher or myself. We want the experience for all children at Richardson Endowed to be a positive and enjoyable and will work with you to ensure that this is the case.

Yours faithfully,

Mrs P. Atwal