

A photograph of an elderly person's hands being warmed by a fire in a fireplace. The person is wearing a light-colored sweater. The background is dark, and the fire is bright orange and yellow.

Winter Pressure Single Contact Point

The 'Winter Pressure Single Contact Point is a signposting, referral and advice service open Nov - March 2021, by professional referral only.

Areas covered include:

- Housing including cold homes, emergency heating and fuel poverty.
- Financial and employment concerns, access to food, pharmacy deliveries and social connection.
- Practical help including reducing slips and falls, and links to other support offers. Please note some support services have eligibility criteria.

For a referral form:

- Go to **derbyshire.gov.uk/winterpressures**
- Or email **ASCH.CommunityResponseUnit@derbyshire.gov.uk**
- For Derby City residents visit **derby.gov.uk/cold-weather** or call **01332 640000**.

To find out more go to **Healthy, Warm and Well in Derbyshire**.